

Cancellation and Refund Policy

RIT Chennai – www.ritchennai.org

1. Introduction

At RIT Chennai, we strive to provide the best academic and administrative experience. This Cancellation and Refund Policy outlines the terms under which cancellations and refunds will be processed for payments made through online platforms (www.ritchennai.org).

2. Cancellation & Refund

- Payments made to secure a dining plan or meal subscription are generally non-refundable.
- If a customer wishes to cancel their meal plan before the service begins, a refund request must be submitted in writing at least 30 days in advance. Any approved refund will be subject to administrative charges.
- Refunds for cancellations made after the meal service / food has commenced will not be processed.

3. Refund Process & Timelines

- All refund requests must be submitted via email to mail@ritchennai.edu.in with proof of payment and relevant documents.
- Approved refunds will be processed within **30 working days** from the date of approval.
- Refunds will be credited to the original payment method or to the student's bank account as per the details provided.

4. Exceptions & Special Cases

- In the case of course discontinuation by RIT Chennai, a full refund of the course fee will be provided.
- Force majeure events such as natural disasters or government regulations may impact refund policies, and any adjustments will be communicated accordingly.

5. Contact Information

For any queries related to cancellations or refunds, please contact us at:

- Email: mail@ritchennai.edu.in
- Phone: +91 89259 77445
- HO Address: RIT Chennai, 69, New Avadi Rd, Thandavaraya, Kilpauk, Chennai, Tamil Nadu 600010