

Shopping and Delivery Conditions

1. Order Placement

- Orders placed on our platforms are subject to availability and confirmation of payment.
- We reserve the right to cancel or refuse any order if it does not meet our order criteria.

2. Pricing and Payment

- All prices listed on our platforms are in Rupee and inclusive of applicable taxes unless stated otherwise.
- Payments must be made through approved payment methods available on the Website.

3. Shipping and Delivery

- Estimated delivery times will be provided at the time of checkout, but delays may occur due to unforeseen circumstances.
- Customers must provide accurate shipping details; we are not responsible for delays due to incorrect information.
- If an order is undeliverable due to incorrect address details, additional shipping charges may apply.
- We are not liable for delays caused by third-party delivery partners.

4. Returns and Exchanges

- Returns and exchanges are subject to our return policy, which will be clearly stated on the product pages.
- Products must be returned in their original condition with all packaging and tags intact.
- Refunds, if applicable, will be processed within [number] business days of receiving the returned item.

5. Cancellations

- Orders can be cancelled within [number] hours of placement for a full refund.
- Once an order has been dispatched, it cannot be cancelled.

6. Contact Information For any queries related to shopping and delivery, please contact us at mail@ritchennai.edu.in.